Technical Support
If you need any technical help, please visit our official support site and contact our support team before returning the products, https://support.reolink.com.

Technische Unterstützung
Wenn Sie Hilfe brauchen, kontaktieren Sie bitte Reolink Support Team zuerst, bevor Sie Ihre Bestellung zurücksenden. Meiste Fragen oder Probleme können von unserem Online Support Center beantwortet und gelöst werden: https://support.reolink.com.

Support technique
Si vous avez besoin d'aide, veuillez contacter Reolink avant de retourner votre produit. La plupart des questions peuvent être répondues via notre centre de support en ligne à l'adresse https://support.reolink.com.

Supporto Tecnico
Se avete bisogno di aiuto, le chiediamo gentilmente di contattare Reolink prima di restituire il prodotto. La maggior parte delle domande può essere risolta tramite il nostro centro di assistenza online all'indirizzo https://support.reolink.com.

Soporte técnico
Si necesita ayuda, comuníquese con Reolink antes de devolver su producto. La mayoría de las preguntas se pueden responder a través de nuestro centro de soporte en línea en https://support.reolink.com.

REOLINK INNOVATION LIMITED
FLAT/RM 705 7/F FA YUEN COMMERCIAL BUILDING 75-77 FA YUEN STREET MONG KOK KL HONG KONG



PAP 22
Raccolta Carta

58.03.008.0368

Reolink

EN/DE/FR/IT/ES

Operational Instructions

Apply to: RP-PN8

EN

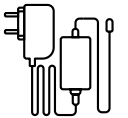
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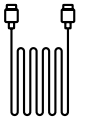
What's in the Box (NVR System)



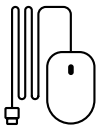
NVR



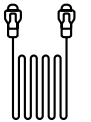
NVR Power Adapter



HDMI Cable



USB Mouse

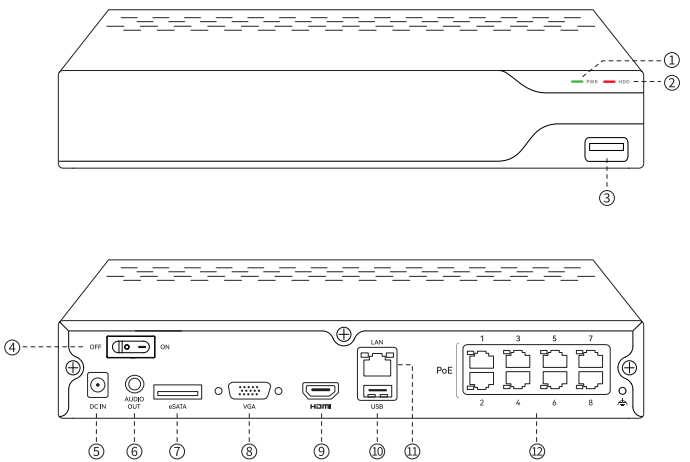


1M Network Cable



Operational Instructions

NVR Introduction

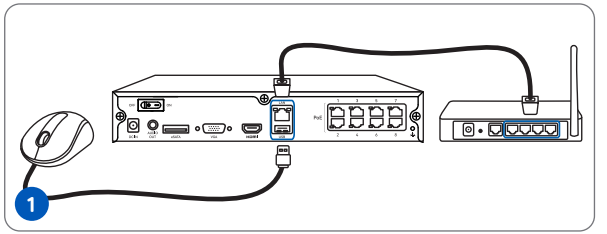


① Power LED
② HDD LED
③ USB PORT
④ Power Switch
⑤ Power Input
⑥ Audio Out
⑦ eSATA
⑧ VGA Port
⑨ HDMI Port
⑩ USB Port
⑪ LAN Port
⑫ PoE Ports

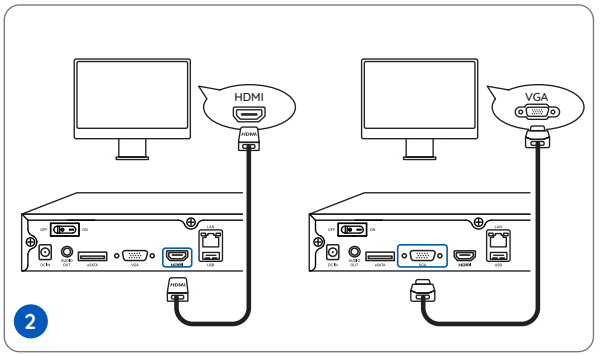
Power LED: Solid green to indicate the NVR is powered on.
HDD LED: Flashing red to indicate the hard drive is operating properly.

NOTE: Quantity and appearance of devices and accessories vary by different models that you purchase.

Connection Diagram

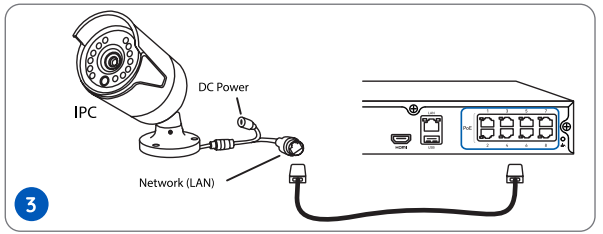


Connect the NVR (LAN port) to your router with an Ethernet cable. Next, connect the mouse to the USB port of the NVR.

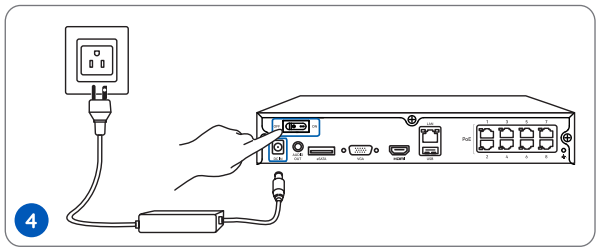


Connect the NVR to the monitor with a VGA or HDMI cable.

NOTE: There is no VGA cable included in the package.



Connect cameras to PoE ports on the NVR.



Connect the NVR to a power outlet and turn on power switch.

NOTE: Some Reolink WiFi cameras also work with Reolink PoE NVR. For more information, visit https://support.reolink.com and search Make Reolink WiFi Cameras Work with Reolink PoE-NVRs.

Set up PoE NVR System

A setup wizard will guide you through the NVR system configuration process. Please set a password for your NVR (for the initial access) and follow the wizard to configure the system.

NOTE: It is recommended that you note down the password and keep it in a secure place.

Access the NVR via Smartphone or PC

Download and launch our official phone app or PC Client and follow the instructions to access the NVR.

• On Smartphone

Scan to download our official app.

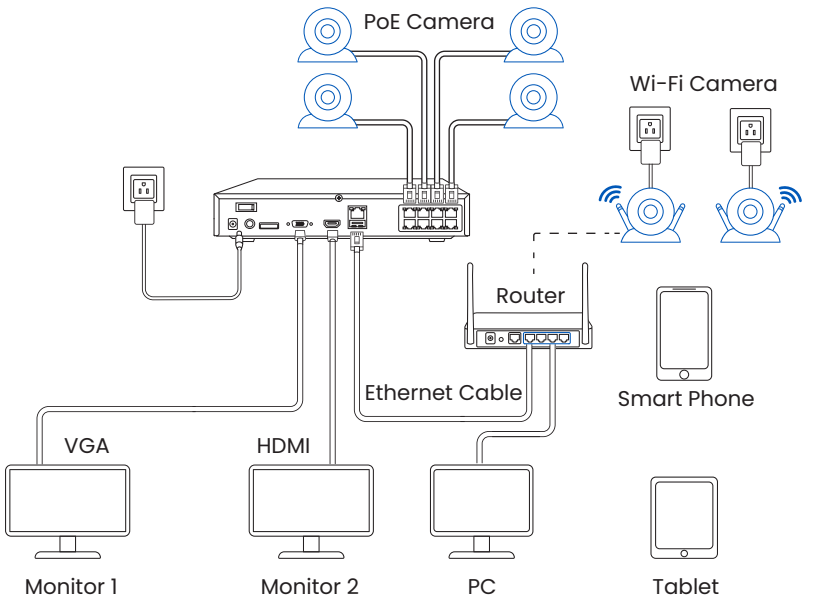
Download on the App Store

GET IT ON Google Play

• On PC

Download path of Reolink VMS Client: Go to https://reolink.com>Support>App & Client.

Network Topology Diagram



NOTE: RP-PN8 supports up to 12 cameras: 8 PoE or plug-in Wi-Fi cameras plus 4 battery-powered Wi-Fi cameras, or 12 battery-powered Wi-Fi cameras.

Mount the Camera

Installation Tips

• Do not face the camera towards any light sources.
• Do not point the camera towards a glass window. Or, it may result in poor image quality because of the window glare by infrared LEDs, ambient lights or status lights.
• Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image quality. To ensure the best image quality, the lighting condition for both the camera and the capture object shall be the same.
• Make sure the power ports are not directly exposed to water or moisture and not blocked by dirt or other elements.
• With IP waterproof ratings, the camera can work properly under conditions like rain and snow. However, it doesn't mean the camera can work underwater.

Troubleshooting

No Video Output on the Monitor

If there's no video output on the monitor from Reolink NVR, please try the following solutions:

• TV/monitor resolution should be at least 720p or above.
• Make sure your NVR is powered on.
• Double check the HDMI/VGA connection, or swap another cable or monitor to test.

If it still doesn't work, please contact Reolink Support https://support.reolink.com

Failed to Access the PoE NVR Locally

If you failed to access the PoE NVR locally via mobile phone or PC, please try the following solutions:

• Connect the NVR (LAN port) to your router with a network cable.
• Swap another Ethernet cable or plug the NVR to other ports on the router.
• Go to Menu -> System -> Maintenance and restore all settings.

If it still doesn't work, please contact Reolink Support https://support.reolink.com

Failed to Access the PoE NVR Remotely

If you failed to access the PoE NVR remotely via mobile phone or PC, please try the following:

• Make sure you can locally access this NVR system.
• Go to NVR Menu -> Network -> Network Advanced and make sure that UID Enable is selected.
• Please connect your phone or PC under the same network (LAN) of your NVR and see if you can visit any website to verify whether there is Internet access available.
• Please reboot your NVR and home router and try again.

If it still doesn't work, please contact Reolink Support https://support.reolink.com

Specifications

Video/Audio Output

HDMI Output: Up to 8MP
VGA Output: Up to 2MP
Audio output: 1CH RCA

Decoding

Decoding Resolution: 16MP/12MP/8MP/5MP/4MP/3MP/1080p/720p
Video Format: H.264,H.265
Synchronous Playback: Up to 4 Channels

NVR

Operating Temperature: -10°C to 45°C
Size: 255mmx50mmx211mm
Weight: 1.4kg(without HDD)
1.8kg(with HDD)

Important Safety Instructions

Please read the instructions carefully before using the device.

1. Replace only with the same or equivalent type of accessories recommended by Reolink.
2. Do not use the device in an environment that exceeds the recommended temperature range.
3. Do not use the device in an environment that exceeds the recommended humidity range.
4. Do not attempt to disassemble, repair, or alter the device by yourself.
5. Always follow the local safety laws and regulations when using the device.
6. The device contains (or comes with) small components, small plastic elements, and other small parts that may cause choking hazards. Keep the device and its accessories out of reach of children. Consult a physician immediately if small parts are swallowed.
7. The device contains (or comes with) cables or cords that may cause strangulation hazards. Keep the device and its accessories out of reach of children.

Legal Disclaimer

To the maximum extent permitted by applicable law, this document and the product described,with its hardware, software, firmware, and services, are delivered on an "as-is" and "as-available" basis, with all faults and without warranty of any kind. Reolink disclaims all warranties, express or implied, including but not limited to, warranties of merchantability, satisfactory quality, fitness for a particular purpose, accuracy, and non-infringement of third-party rights. In no event will Reolink, its directors, officers, employees, or agents be liable to you for any special, consequential, incidental or indirect damages, including but not limited to damages for loss of business profits, business interruption, or loss of data or documentation, in connection with the use of this product, even if Reolink has been advised of the possibility of such damages.

To the extent permitted by applicable law, your use of the Reolink products and services is at your sole risk and you assume all risks associated with internet access. Reolink does not take any responsibilities for abnormal operation, privacy leakage or other damages resulting from cyber attacks, hacker attacks, virus inspections, or other internet security risks. However, Reolink will provide timely technical support if required.

The laws and regulations related to this product vary by jurisdiction. Please check all relevant laws and regulations in your jurisdiction before using this product to ensure that your use conforms to the applicable law and regulation. During the use of the product, you must comply with relevant local laws and regulations. Reolink is not responsible for any illegal or improper use and its consequences. Reolink is not liable in the event that this product is used with illegitimate purposes, such as third-party rights infringement, medical treatment, safety equipment, or other situations where the product failure could lead to death or personal injury, or for weapons of mass destruction, chemical and biological weapons, nuclear explosion, and any unsafe nuclear energy uses or anti-humanity purposes. In the event of any conflicts between this manual and the applicable law, the latter prevails.

Notification of Compliance

ISED Compliance Statements

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

SIMPLIFIED EU AND UK DECLARATION OF CONFORMITY

Hereby, REOLINK INNOVATION LIMITED declares that the equipment [refer to the cover of the Operational Instructions] is in compliance with Directive 2014/30/EU.The full text of the EU and UK declaration of conformity is available at the following internet address：
https://support.reolink.com/hc/en-us/articles/36788378727065/

Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

(a)the equipment does not have a standby mode or other equivalent state in terms of energy efficiency requirements, power management function or the ability to deactivate wireless network connections mode;
(b)the power consumption of the equipment is likely to be higher than other equipment models meeting these functional requirements.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: https://reolink.com/warranty-and-return/.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com

Terms of Service

By using the Product Software that is embedded on the Reolink product, you agree to the terms&conditions between you and Reolink. Learn more: https://reolink.com/terms-conditions/

Technical Support

If you need any technical help, please visit our official support site and contact our support team before returning the products, https://support.reolink.com.

Trademarks Acknowledgement

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