REOLINK INNOVATION LIMITED
FLAT/RM 705 7/F FA YUEN COMMERCIAL BUILDING 75-77 FA YUEN STREET
MONG KOK KL HONG KONG

RECICLA Al Azul

PAP 22
Raccolta Carta

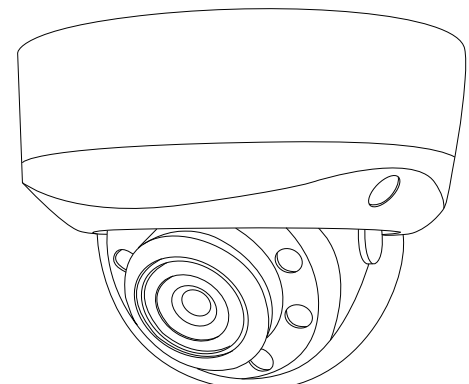
FR
Cet appareil, ses accessoires et cordons se recyclent
À DÉPOSER EN MAGASIN
OU
À DÉPOSER EN DÉCHÈTERIE
Points de collecte sur www.quefairedemesdechets.fr
Privilégiez la réparation ou le don de votre appareil !

58.03.008.0362

Reolink

RP-PCV8MZ

Operational Instructions



EN

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01 What's in the Box


Camera


Waterproof Lid


Pack of Screws


Reset Needle


1m Ethernet Cable


Mounting Template

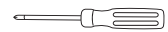


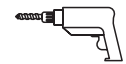
Surveillance Sticker



Operational Instructions

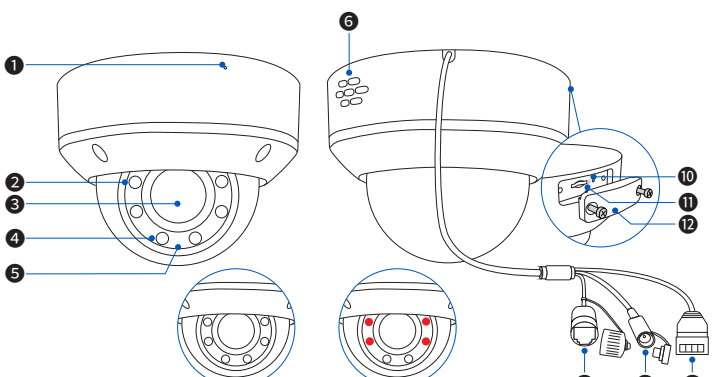
Needed Tools *Not Included*


Screwdriver


Drill

02 Device Overview

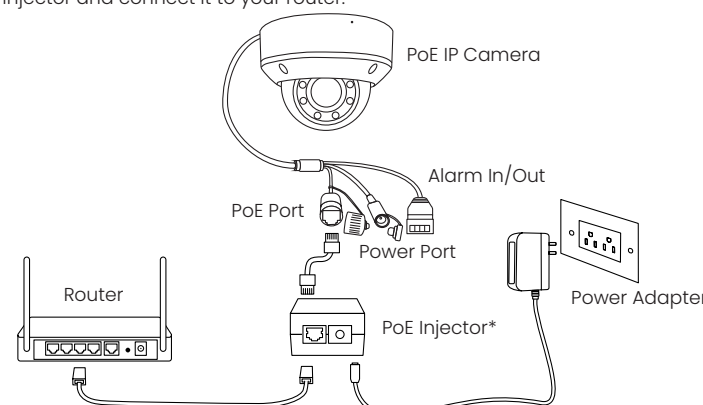
❶ Mic
❷ Infrared LEDs
❸ Lens
❹ Spotlight
❺ Daylight Sensor
❻ Speaker
❼ PoE Port
❽ Power Port
❾ Alarm In/Out
❿ Reset Button
⓫ microSD Card Slot
⓬ microSD Card Slot Cover



03 Connection Diagram

Before initial setup, follow the steps below to connect your camera.

Step 1. Connect the camera to a PoE injector with an Ethernet cable.
Step 2. Use the power adapter to power on the PoE injector and connect it to your router.



NOTE:
You can power the camera with a PoE switch, PoE injector, Reolink Reolink PoE NVR or a DC 12V power adapter (not included in the package).
*Upon successful power-on, the infrared lights will turn on and stay on for about 5 to 10 seconds, and then automatically turn off.

04 Set up the Camera

• On Smartphone

Scan to download our official app from the App Store or Google Play Store.

Download on the App Store

GET IT ON Google Play

• On PC

Download path of Reolink VMS Client : Go to https://reolink.com > Support> App & Client.

NOTE:
To connect the camera to a Reolink NVR, use the NVR interface for setup. For more compatibility details, please contact Reolink Support.

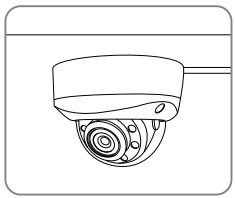
05 Install the Camera

Installation Tips

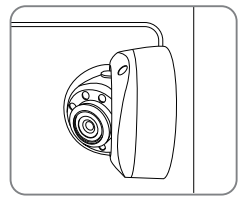
- Do not point the camera directly at light sources.
- Do not point the camera at windows, as this may cause glare from infrared LEDs, status lights, or ambient lights.
- Do not place the camera in shaded areas. Point it towards a well-lit space and ensure consistent lighting for both the camera and the subject for optimal image quality.
- Periodically clean the dome cover with a soft cloth to maintain optimal image quality.
- Avoid exposing the power ports to water or moisture and keep them free from dirt and debris.
- While the camera is IP67 waterproof and resistant to rain or snow, it is not designed for underwater use.
- Do not install the camera where rain and snow can directly hit the lens.

Step 1. Choose a Mounting Method

A **Ceiling Mounting**



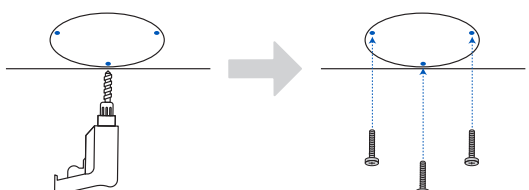
B **Wall Mounting**



NOTE: Use the drill carefully and adhere to safety guidelines.

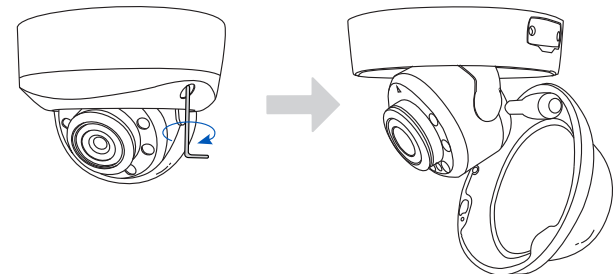
Step 2.

Stick the mounting template to the mounting surface and drill holes. If you're installing the camera on a hard wall, such as concrete, brick, and plaster wall, screw in the wall anchors.



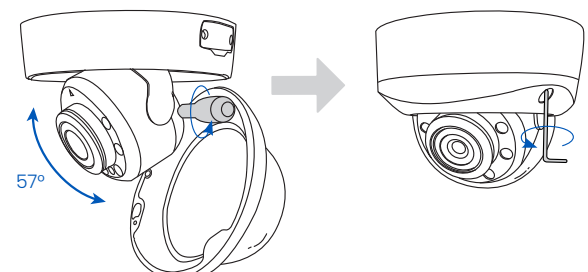
Step 3.

Remove the dome cover from the camera with the hex key, and screw the camera base to the mounting surface.



Step 4.

Adjust the camera angle as needed. Screw the dome cover back to the camera base.



06 Troubleshooting

Camera is not Powering on

If your camera is not powering on, please try the following solutions:

- Make sure your camera is powered on properly. The PoE camera should be powered by a PoE switch/injector, a Reolink NVR or a 12V power adapter.
- If the camera is connected to a PoE device as listed above, connect it to another PoE port and check again.
- Try again with another Ethernet cable.

If these won't work, contact Reolink Support https://support.reolink.com/.

Picture is not Clear

If the picture from the camera is not clear, please try the following solutions:

- Check the camera dome cover for dirt, dust or spiderwebs, and clean the dome cover with a soft, clean cloth. The dust-absorber included in the package is recommended.
- Point the camera to a well-lit area, the lighting condition will affect the picture quality a lot.
- Upgrade the firmware of your camera to the latest version.
- Restore the camera to factory settings and check out again.

If these won't work, contact Reolink Support https://support.reolink.com/.

Spotlight is not on

If the spotlight on your camera is not on, please try the following solutions:

- Ensure the spotlight is enabled under Device Settings page via Reolink App/Client.
- Upgrade the firmware of your camera to the latest version.
- Restore the camera to factory settings and check out the spotlight settings again.

If these won't work, contact Reolink Support https://support.reolink.com/.

Infrared LEDs Stop Working

If the Infrared LEDs of your camera stop working, please try the following solutions:

- Enable infrared lights on Device Settings page via Reolink App/Client.
- Check if the Day/Night mode is enabled and set up auto infrared lights at night on Live View page via Reolink App/Client.
- Upgrade the firmware of your camera to the latest version.
- Restore the camera to factory settings and check out the infrared light settings again.

If these won't work, contact Reolink Support https://support.reolink.com/.

07 Specification

Operating Temperature: -30°C to 55°C (-22°F to 131°F)
Dimensions: Ø138*100mm
Weight: 845g
For additional specifications, please visit https://reolink.com/.

08 Important Safety Instructions

Please read the instructions carefully before using the device.

1. Replace only with the same or equivalent type of accessories recommended by Reolink.
2. Do not use the device in an environment that exceeds the recommended temperature range.
3. Do not use the device in an environment that exceeds the recommended humidity range.
4. Do not attempt to disassemble, repair, or alter the device by yourself.
5. Always follow the local safety laws and regulations when using the device.
6. The device contains (or comes with) small components, small plastic elements, and other small parts that may cause choking hazards. Keep the device and its accessories out of reach of children. Consult a physician immediately if small parts are swallowed.
7. The device contains (or comes with) cables or cords that may cause strangulation hazards. Keep the device and its accessories out of reach of children.

09 Legal Disclaimer

To the maximum extent permitted by applicable law, this document and the product described,with its hardware, software, firmware, and services, are delivered on an "as-is" and "as-available" basis, with all faults and without warranty of any kind. Reolink disclaims all warranties, express or implied, including but not limited to, warranties of merchantability, satisfactory quality, fitness for a particular purpose, accuracy, and non-infringement of third-party rights. In no event will Reolink, its directors, officers, employees, or agents be liable to you for any special, consequential, incidental or indirect damages, including but not limited to damages for loss of business profits, business interruption, or loss of data or documentation, in connection with the use of this product, even if Reolink has been advised of the possibility of such damages.

To the extent permitted by applicable law, your use of the Reolink products and services is at your sole risk and you assume all risks associated with internet access. Reolink does not take any responsibilities for abnormal operation, privacy leakage or other damages resulting from cyber attacks, hacker attacks, virus inspections, or other internet security risks. However, Reolink will provide timely technical support if required.

The laws and regulations related to this product vary by jurisdiction. Please check all relevant laws and regulations in your jurisdiction before using this product to ensure that your use conforms to the applicable law and regulation. During the use of the product, you must comply with relevant local laws and regulations. Reolink is not responsible for any illegal or improper use and its consequences. Reolink is not liable in the event that this product is used with illegitimate purposes, such as third-party rights infringement, medical treatment, safety equipment, or other situations where the product failure could lead to death or personal injury, or for weapons of mass destruction, chemical and biological weapons, nuclear explosion, and any unsafe nuclear energy uses or anti-humanity purposes. In the event of any conflicts between this manual and the applicable law, the latter prevails.

10 Notification of Compliance

ISED Compliance Statements

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

SIMPLIFIED EU AND UK DECLARATION OF CONFORMITY

Hereby, REOLINK INNOVATION LIMITED declares that the equipment [refer to the cover of the Operational Instructions] is in compliance with Directive 2014/30/EU.The full text of the EU and UK declaration of conformity is available at the following internet address：
https://support.reolink.com/hc/en-us/articles/36788378727065/

Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

(a)the equipment does not have a standby mode or other equivalent state in terms of energy efficiency requirements, power management function or the ability to deactivate wireless network connections mode;
(b)the power consumption of the equipment is likely to be higher than other equipment models meeting these functional requirements.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more:
https://reolink.com/warranty-and-return/.

NOTE: We hope that you enjoy the new purchase. But if you are not satisfied with the product and plan to return, we strongly suggest that you reset the camera to factory default settings and take out the inserted SD card before returning.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com

Terms of Service

By using the Product Software that is embedded on the Reolink product, you agree to the terms&conditions between you and Reolink. Learn more:
https://reolink.com/terms-conditions/

Technical Support

If you need any technical help, please visit our official support site and contact our support team before returning the products, https://support.reolink.com.

Trademarks Acknowledgement

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